

# Abuse & Neglect Reporting

Washington Odd Fellows Home



Updated 12/11/14

# What to Report

- Employees **must** report to the State.
- Resident to resident altercations are reported if there is any injury (no matter how small).



Updated 12/11/14

# What is Abuse?

“the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain or mental anguish.”



Updated 12/11/14

# What is Neglect?

“(a) a pattern of conduct or inaction by a person or entity with a duty of care to provide the goods and services that maintain physical or mental health of a vulnerable adult, or that avoids or prevents physical or mental harm or pain to a vulnerable adult; or (b) an act or omission that demonstrates *a serious disregard of consequences of such a magnitude as to constitute a clear and present danger* to the vulnerable adult’s health, welfare, or safety.”



Updated 12/11/14

# Who has to report?

- A mandated reporter is *every employee of the Home.*
- A permissive reporter is *everyone else.*



Updated 12/11/14

# When to Report

- When you have *reason to believe* that abuse or neglect has occurred it must be reported within **24 hours**.
- Suspected physical or sexual assault must be reported **immediately**.



Updated 12/11/14

# How to Report

- The State expects two phone calls regarding abuse reporting:
  - From the Employee
  - From the Home



Updated 12/11/14

# How to Report

- Every employee is empowered and expected to prevent and report abusive situations.
- You don't have to tell your supervisor before you call.
- You **must** tell your supervisor after you call.
- Your supervisor can help you make the call if you wish.



Updated 12/11/14



# How to Report

- Your name & address
- The name of the resident
- The resident's decision-maker
- The nature of the problem
- Any history of abuse
- The identity of the “perpetrator” **Only if you are absolutely positively certain!**
- Any other helpful information



Updated 12/11/14

# Where to Report

- Reports need to be phoned in to the State at **1-800-562-6078**.
- Reports involving physical or sexual assault need to be reported to the 800 number **and** to the police at **911** for emergencies or **527-1960** for non-emergent situations.



# Resident to Resident Conflict

- Call in if there is any psychological or physical harm.
- Call 911 if the incident involves assault with any bodily harm.



Updated 12/11/14

# What if there's a problem involving my supervisor?

- You are still required to report abuse.
- You must “go up the chain of command”.



# Care Center Supervisor Stuff

- The Assisted Living Home and Nursing Home requirements are *almost* the same.
- **The major difference is that the facility is required to report *allegations* of abuse in the Care Centers.**



Updated 12/11/14

# This is so scary

- No it isn't!
- We always have opportunity to learn and grow!!
- Let's help one another!!



Updated 12/11/14

# The most important thing

If an abusive situation has occurred, the resident must be protected from further injury **before anything else is done.**



Updated 12/11/14

# What if I don't want to?

- Oops... don't do that!
- There are penalties for not reporting something that should have been reported.
- There are penalties for reporting something falsely.
- When in doubt, talk it over with your supervisor.





# I'm not sure, I better wait for Katie

- Suspected abuse **must be reported within 24 hours.**
- Physical or sexual assault **must be reported to the police immediately.**
- This can't wait for Katie to come in on Monday morning!



# Let's “nip this in the bud”

- We all must be more open to suggestions.
- We must be aware of how our actions can be misinterpreted.
- We need every one of you to continue to deliver the excellent care that only you can do!

